GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

STARRED QUESTION NO:496
ANSWERED ON:29.04.2002
PASSENGER FACILITIES AT AIRPORTS
T.M. SELVAGANAPATHI

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the national level passenger Facilitation Committee has suggested more passengr facilities at all the major airports especially where international flights are being operated;

(b) if so, the details thereof;

(c) whether the above said Committee has aklso decided tio set up anti-touts committee for all the major airports in the country; and

(d) if so, the details thereof?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SYED SHAHNAWAZ HUSSAIN)

(a),(b),(c) and (d): The National Facilitation Committeewhich meets under the chairmanship of DGCA once in sixmonths held its last meeting on 27.2.2002, where issues such as shortage of embarkation/disembarkation cards, delay in baggage delivery due to x-ray screening by customs, abolition of the practice of 100% customs check on departure, shortage of manpower in immigration and tout menace were discussed. For tackling tout menace, it was decided that a local Sub-Committee consisting of the representatives of the Airport Director, Airline operators Committee and local police and other agencies e.g. Customs/Immigrationshould be formed at each International airport.